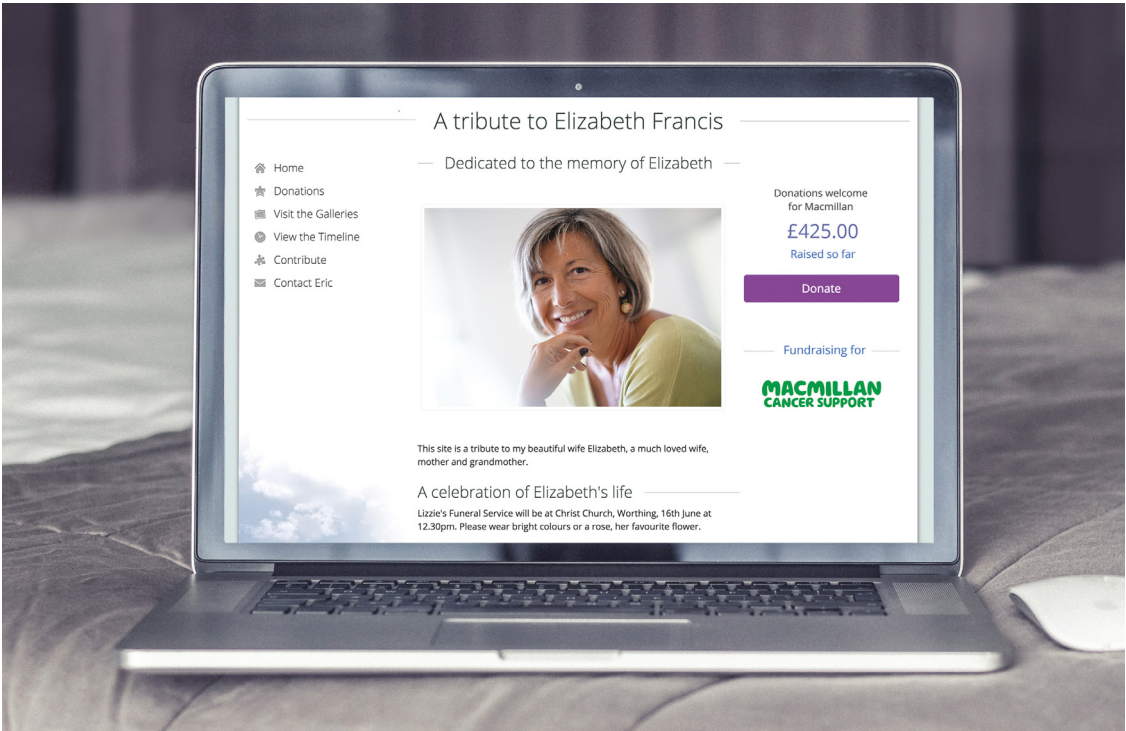


Online Tributes & Donations



Our online tribute service

As part of our service, we provide you with an online tribute page for your loved one. This displays funeral arrangement information and collects in-memory donations for your chosen charities, including any Gift Aid.

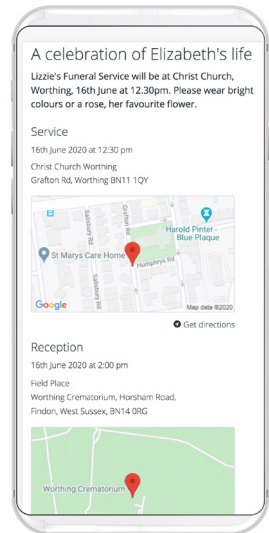
This special memorial website is a place where you can share memories and stories with family and friends, light candles, add music and photos, as well as leave messages.

Your online tribute

- ✓ Enables you to pass on all funeral instructions or details of the wake.
- ✓ Helps you collate all donation information and funeral messages in one place, as well as making it easier to collect donations.
- ✓ All donations and Gift Aid are sent directly to your chosen charities, less the small processing fee of MuchLoved, the not-for-profit charity that provides the service on our behalf.
- ✓ Offers you a personalised tribute page, which you can keep for as long as you want to. You can add stories, pictures, music and videos, as well as virtual gifts and candles, in a range of optional remembrance sections.
- ✓ Choose from hundreds of beautiful design options to personalise the page exactly as you want.
- ✓ There is a fundraising section where you can record any events or activities you decide to do in your loved one's memory, such as a sponsored run or memory walk.

Information for funeral guests

- ✓ The Funeral Notice service enables guests to be sure they have the correct funeral and wake details.
- ✓ It offers them flexible ways to donate to your chosen charities and make a Gift Aid reclaim declaration, making it easy for those who can't attend to donate online.
- ✓ Helps provide a special way to send messages of condolence and share memories with you.



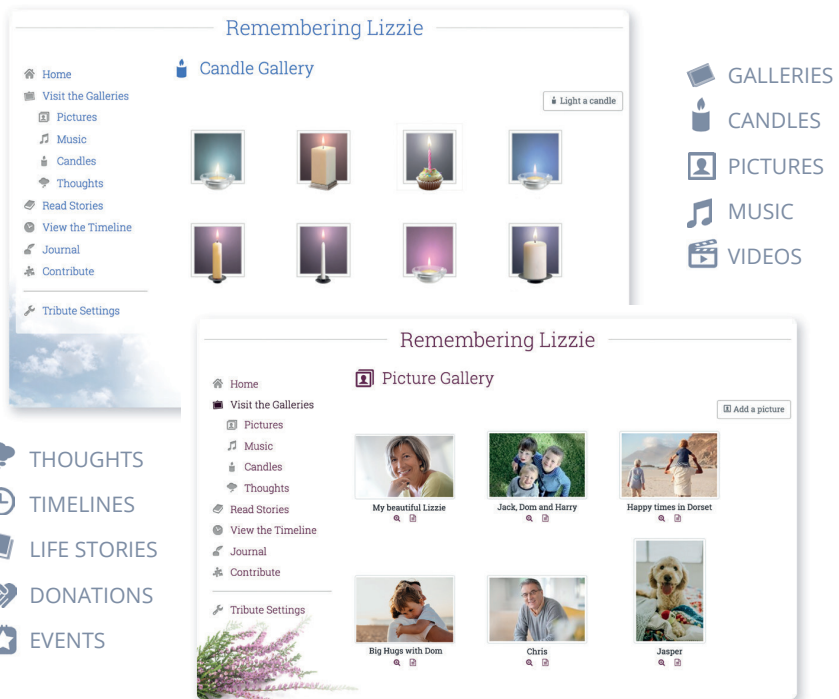
What do you need to do?

Nothing at all. We create the tribute page for you so just wait for an email which will provide your login details and enable you to make any changes you want to the page.

The funeral details will also be available to share with family and friends for a few weeks to help provide funeral guests with all practical and donation information.

You can keep and update your online tribute for as long as you wish, completely free of charge, and we hope that you find it a source of both comfort and support.

For any help or assistance please contact the MuchLoved Tribute Support Team at support@muchloved.com or on 01494 722818



Further information

- ✓ The service is provided in partnership with MuchLoved, the registered UK charity that supports bereaved people.
- ✓ There is no fee to provide an online tribute, however donations are processed by the charity MuchLoved. To cover the costs of processing, which include Gift Aid and reporting to charities, there is a 3.2% MuchLoved fee and a 1.3% payment card fee. As a charity service, this is on a not-for-profit basis.
- ✓ You keep complete control over access and display of your tribute. You can change anything or close the page at any time, if you wish, as well as nominate others to manage your tribute (Tribute Owners).